Applied Principles of Terminology Work

Terminology Summer School - Cologne 06 - 10 July 2009



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Content

- Definitions, short historical overview
- Terminology working methods
- Terminology projects
- Special issues of terminology work (term, definition, context, documentation, maintenance)
- Terminology standardization (companies, TC37)
- Terminology workflow

Terminology work

terminology work

work concerned with the systematic collection, description, processing and presentation of **concepts** and their **designations**

terminography terminology management part of terminology work concerned with the recording

and presentation of **terminological data**

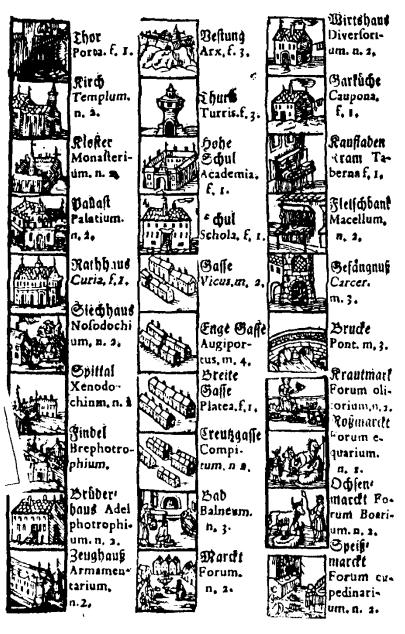
NOTE: Terminological data may be presented in the form of term banks, glossaries, thesauri or other publications.

Short history: first approaches

- In Central Europe, the first approaches to elaborate and order the terminology of a specific domain started several centuries ago:
 - DÜRER (1471-1528) Mathematics
 - VESALIUS (1514-1564) Anatomy
 - LAVOISIER (1743-1793) Chemistry
 - BERTHOLLET (1748-1822) Chemistry
 - von LINNE (1707-1778) Botany und Zoology
- Some of the developed nomenclatures are still valid and used today (e.g. Vesalius, Linne)

Below: a page from a German-Latin school book, *Teutsch lateinisches Wörter-Büchlein*

Printed around 1722, it contains about 6,000 words, each of which is illustrated.



Early terminological dictionaries

- Alfred Schlomann, a German engineer, elaborated and published systematically arranged technical dictionaries with illustrations
- Each dictionary covers (all) the concepts of a specific domain
- Between 1906 and 1928, 16 volumes of his "illustrated technical dictionaries in 6 languages" ("Illustrierte Technische Wörterbücher in 6 Sprachen") were elaborated
- Each volume contains between 400 and 2000 pages

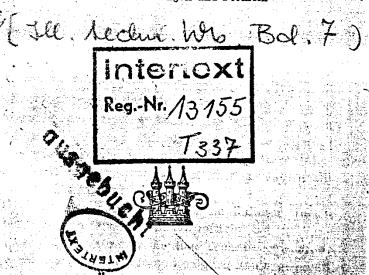
HEBEMASCHINEN UND TRANSPORTVORRICHTUNGEN

In sechs Sprachen:

Deutsch, Englisch, Französisch, Russisch, Italienisch, Spanisch

Unter redaktioneller Mitwirkung von Dipl.:3ng. Paul Stülpnagel

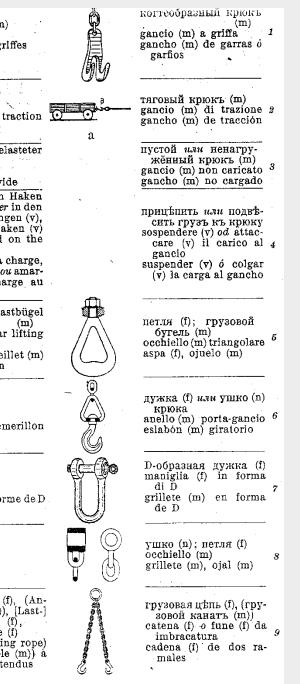
Mit 1560 Abbildungen und Formeln



INHALTSÜBERSICHT.

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1	Kettenhaken (m) chain hook crochet (m) de chaîne	цѣиной крюкъ (m) gancio (m) da catena gancho (m) para cadena		Klauenbaken (m) claw-hook crochet (m) à griffes
2	Seilhaken (m) rope hook crochet (m) de câble	канатный крюкъ (m) gancio (m) da fune gancho (m) para cable		Zughaken (m) draw bar hook crochet (m) de traction ou d'attelage leerer oder unbelasteter Haken (m) empty, hook crochet (m) à vide
3	Doppelhaken (m), Widderkopf (m) double ramshorn or hook crochet (m) double	двойной крюкъ (m) gancio (m) doppio gancho (m) doble		die Last an den Haker hängen (v) oder in der Haken einhängen (v) die Last einhaken (v to put the load on the hook accrocher (v) la charge
4	Ösenhaken (m) eye hook crochet (m) à œillet	крюкь (m) съ ушкомъ griffa (f) adocchiello gancho (m) de ojal		suspendre (v) ou amar rer (v) la charge at crochet Schlaufe (f), Lastbüge (m) loop, triangular lifting
5	Wirbelhaken (m) shackle or swivel hook crochet (m) a tourillon, emerillon (m)	вертлюжный крюкъ(m) griffa (f) o gancio (m) giratorio gancho (m) giratorio		eye boucle (f) ou oeillet (m de suspension Schäkel (n) shackle
. 6	S-Haken (m) S-hook crochet (m) en S	S-образным крюкъ (m) gancio (m) in forma di S gancho (m) en S	;	Kuhmaul (n) D-shackle manille (f) en forme de
7	Karabinerhaken (m) earbine erochet (m) porte-mous- queton	крюкъ (m) съ замкомъ; крюкъ съ караби- номъ gancio (m) porta-cara- bina gancho (m) de mosque- tón ó mosquetero	An self-self-definementality (filmsel) at the self-self-self-self-self-self-self-self-	Öse (f) eye eillet (m)
8	Sicherheitshaken (m) safety hook crochet (m) de sûreté	предохранительный крюкъ (m) gancio (m) di sicurezza gancho(m) de seguridad		Anschlagkette (f), (An schlagseil (n)), [Last Schlingkette (f), Schlenkkette (f) sling chain (sling rop chaine (f) (cable (m)) deux bouts tendus



- 1906 the International Electrotechnical Commission (IEC) was founded in London. The working programme already contains the task to elaborate an international dictionary
- 1938 the first issue of the dictionary was published with about 2000 concepts in 14 sub-domains
- The dictionary contained terms in English, French, Italian,
 Spanish(, German) and Esperanto with definitions in English and French

Beginning of page 43 of the IEC dictionary:

Section 10-15. — Moteurs — Motors.

10-15-005	Moteur électrique : Machine qui produit de l'énergie mécanique par transformation de l'énergie électrique.	produces mechanical energy by	Elektromotor Motore elettrico Motor eléctrico Elektromotoro
10-15-010	Moteur à courant continu : Moteur électrique destiné à fonctionner avec du courant continu.		Gleichstrommotor Motore a corrente conti- nua Motor de corriente conti- nua Motoro por kontinua iluo

- 1917 the technical committees of the German Standards Association (DNA = Deutscher Normenausschuss, later called DIN = Deutsches Institut für Normung) established specific sub-committees for terminology
- 1926 the same happens on international level in ISA (International Standards Association, later called ISO)
- Also other national standards bodies established terminological sub-committees

Example of a terminology standard:
 (British Standard 206 (1943) containing concepts and terms in the field of electrical engineering)

SUB-SECTION 26 : PARTS AND TYPES OF WINDINGS			
No.	Term	Definition	
2601	Drum winding	A winding formed of coils arranged wholly inside or outside a cylindrical core and situated either on the surface or in the slots.	
2602	Ring winding TOROIDAL WINDING GRAMME WINDING	A winding formed of coils wound round a magnetic core of annular form, in such a manner that one side of each coil is looped through the ring.	

Eugen Wüster

- 1931 Dissertation "Internationale Sprachnormung in der Technik, besonders in der Elektrotechnik"
- 1936 foundation of a technical committee dealing with terminological principles (ISA/TC37, later ISO/TC37)
- To improve the basic principles of terminology for the creation of a standard, Wüster elaborated the systematic dictionary "The Machine Tool" (1967/1968)

The Machine Tool

An Interlingual Dictionary of Basic Concepts

comprising

An Alphabetical Dictionary and A Classified Vocabulary with Definitions and Illustrations

English-French Master Volume

Prepared under the auspices of
The United Nations
Economic Commission for Europe
and under the direction of

Eugen Wüster



TECHNICAL PRESS LONDON

Grundbegriffe bei Werkzeugmaschinen

Deutscher Ergänzungsband zu dem Grundwerk

The Machine Tool: An Interlingual Dictionary of Basic Concepts
Dictionnaire Multilingue de la Machine-Outil:
Notions fondamentales

(Mehrsprachiges Wörterbuch in Sach- und Abc-Folge, mit Begriffsbestimmungen und Abbildungen)

Ausgearbeitet auf Veranlassung der Europäischen Wirtschaftskommission der Vereinten Nationen unter Leitung von

Eugen Wüster



UDC 531.2/.4 STATICS AND DYNAMICS CDU 531.2/.4 STATIQUE ET DYNAMIQUE

34

UDC 531.211

mechanical force IEC; force BS, ISO; power³: Any physical cause capable of modifying the condition of movement or of rest of a body, or of deforming it iec.

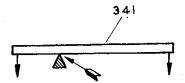
force mécanique IEC, NF: force IEC, ISO, NF: Toute cause physique capable de modifier les conditions de mouvement ou de repos d'un corps, ou d'y produire une déformation IEC, NF.

35

UDC 531.211

fulcrum; pivot^I (point): The point of support of a lever (341).

point d'appui (d'un levier); centre de résistance; centre de rotation (d'un levier); point de levier: Point supportant un levier (341).

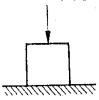


36

UDC 531,223

compressive force; pushing force; pressure1; total pressure BS: Any force (34) tending to compress a body.

force de (com)pression; pression¹: Force (34) qui tend à comprimer un corps.



37

UDC 531, 223

pressure² iso (external); intensity of pressure Bs: The force (34) per unit area exerted upon the surface of a body.

pression spécifique; pression² ISO, NF (extérieure): Rapport de la rforce (34) exercée sur une partie de la surface d'un corps à la superficie de celle-ci.

38

UDC 531,223

thrust: thrust load iso: Any compressive force (36) acting on a body in the direction of its axis.

poussée raxiale [longitudinale]; charge axiale 150; < force raxiale [longitudinale]: Force de pression (36) agissant sur un corps dans la direction de son axe.

Vide not, fig. 227

forming ¹ /forming ¹¹ , or cutting
with stock removal/
— cross forming 1170
forming ¹¹ /forming ¹¹¹ , moulding
or assembling/ 1384
— ^I metal forming < 1384
forming without stock
removal 1384
forming ^{III} /cutting without stock
removal, or plastic deform-
ation/ 1385

— "metal forming" BS <1385 - metal forming machine

tool < 1388

T10.301

forming attachment 1163 forward

forward movement 1117 forward stroke 1117 four-arm spider 1088

four bar linkage 322 four-jaw chuck 989

four iaw independent chuck

/with holes and slots/ 993 four iaw independent lathe chuck /with holes and slots/ 993

four jaw plate 993 four pin driven collar nut

— circular four pin driven collar nut 707

frame

- box frame 862

- box-section frame 862

- C-shaped frame 866

- gap frame 866

- horizontal frame 860

- lattice frame 865

- machine frame BS 844 --- portal-type frame 868

- ribbed frame 864

- stirrup frame 868

--- tumbler gear frame 482 frame /machine frame/ 844 frame of triangular bridge-type

construction 865

free

— load-free speed 839 frequency

 operating frequency of a mechanism/ 1055

- rotational frequency iec, iso 28

frequency of operations 1055 friction

-- cone friction brake 1200

— rolling friction 92

Index of English Terms friction-cont. - sliding friction 91 frictional contact drive 214 friction clutch BS 312 - multi-plate friction clutch 314 friction coupling 312 friction drive 557 friction gear(ing) 557 friction wheel drive 557 - to-and-fro movement 25 fulcrum 35 fulcrum slide 545 full fully adjustable speed drive 366 full load IEC /of an electrical machine/ 830 fully motorized drive 1322 GACO oil seal /GB/ < 1297 gage ASA 64 - depth gage 60 - limit gage ASA 72

- reference gage ASA 196 - plug gage 68

— thread(ed) plug gage ASA 70

— thread ring gage ASA 71 — working gage ASA 195

gage block 47 gap

— air gap gauge 49 — (depth of) gap 818

gap frame 866 gap gauge BS 67

Garlock oil seal /USA/ < 1297

garter spring 1035 gash 403 gasket

gasket asa (for joints) 1288 gasket material 1286

gas thread 629 gate

--- valve gate 127 gate Bs /valve gate/ 137 gate valve Bs 138 gauge

- acceptance gauge ISA 197

- air gap gauge 49

- plain bar type gauge Bs 69

— block gauge BS 47 — 'cal(l)iper gauge' /with hinge, i.e. caliper/

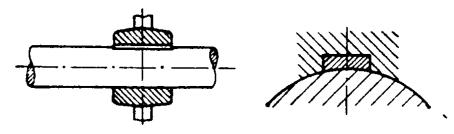
— — internal caliper gauge 59

— — caliper gauge /outside/ 58

ECE VT 1. 782

UDC 621.886.6 f3

- =2 hollow saddle key BS: A taper key (775) fitting a keyway (771) in the hub (221), the bottom of the key being formed to fit the cylindrical surface of the shaft (268) BS. (BS 46:Part 1:1929 no.9 / idem)
- creuse à serrage VSM: Clavette inclinée (775)
 qui s'introduit sans une rainure (voir 771) du
 moyeu, la face inférieure de la clavette étant
 formée creuse pour s'ajuster sur la surface
 cylindrique de l'arbre (268) âBS. (NBN 66, 1951
 p.1; VSM 15 110a F.1, 1939 / iâ2)



NBN

7. 5.32 Wd/Kom +

(NBN 6G, 1951 p1)

Fachgebiet(e)			Sprache
Teilbestand	Projektcode	Notation	Klassifikations- schlüssel
Benennung	Quelle		
(Kurzformen, Abkürzungen, orthographische Varianten)			Angaben
Definition (en)			Quelle(n)
Kontext(e)			Quelle(n)
Bemerkungen			
Synonyme (falls nicht als separater Eintrag, dann mit Angabe der Quelle)			it Quelle(n)
Erfasser – Datur	n Bearbeiter - Datu	m	Eintragsklasse

Computerized terminology: mainframes

- Since the middle of the 1960th, language departments of large organisations and companies started to develop mainframe databases for terminology management
 - TEAM (Siemens)
 - LEXIS (Bundessprachenamt)
 - EURODICAUTOM (EU Commission)
- first paper templates for recording terminology; data typists for data input and retrieval; printed terminology lists; only for internal usage; later published on microfiche and access via modem



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```
** DATEX-P-PAD **: Partnername : echolu>
** DATEX-P-PAD **: Benutzerdaten :>
** DATEX-P-PAD **: Verbindung aufgebaut
% THIS IS ECHO; PLEASE ENTER YOUR CODE
\chi/
% JMS0066 OLDSTYLE 88-12-27 13:52 0185
% CMD0553
%MESS NEW DB VERSION : 28-11-88 COPYRIGHT CEC:13:53:00
 PRESS L FOR TERMINOLOGY OR X FOR ABBREVIATION
*1>
TYPE CODE OF SOURCE LANGUAGE
 DE GERMAN DA DANISH EN ENGLISH FR FRENCH
 IT ITALIAN NL DUTCH PT PORTUGUESE ES SPANISH
 *de>
 TYPE CODE(S) OF TARGET LANGUAGE(S) WITH SINGLE SPACE BETWEEN
  (FOR EXAMPLE: DE NL) OR A FOR ANY LANGUAGES
*a>
 SOURCE LANGUAGE : DE
 TARGET LANGUAGE(S) :FR IT EN NL DA ES PT
 SUBJECT CODE :
 PRESS Q OR ANOTHER COMMAND
*q>
 TYPE YOUR QUESTION
*central processing unit>
 SORRY, NO ANSWER.
 PRESS T FOR TRUNCATION OR GIVE ANOTHER COMMAND
*Zentraleinheit>
 PRESS A CORRECT COMMAND OR PRESS H FOR LIST OF COMMANDS
*□>
( TYPE YOUR QUESTION
*Zentraleinheit>
                                  DOC = 1 PAGE = 1
 CM AUL AUM
 DE VE
       ZENTRALEINHEIT: RECHNER
       EINE FUNKTIONSEINHEIT INNERHALB EINES DIGITALEN RECHEN-
       SYSTEMS, DIE PROZESSOREN, EINGABEWERKE, AUSGABEWERKE UND
       ZENTRALSPEICHER UMFABT.
    RF DIN 44300,3.82
    NT EINE ZENTRALEINHEIT KANN ALSO MEHR ALS PROZESSOREN, EIN-
       GABEWERKE, AUSGABEWERKE UND ZENTRALSPEICHER ENTHALTEN. IN
       DIESEM FALL IST ES NOTWENDIG.DIE ANDEREN BESTAND-TEILE ZU
       MENNEN.
```

** DATEX-P-PAD **: Benutzerkennung :

** DATEX-P-PAD **: Accountnummer :

** DATEX-P-PAD **: Passwort :

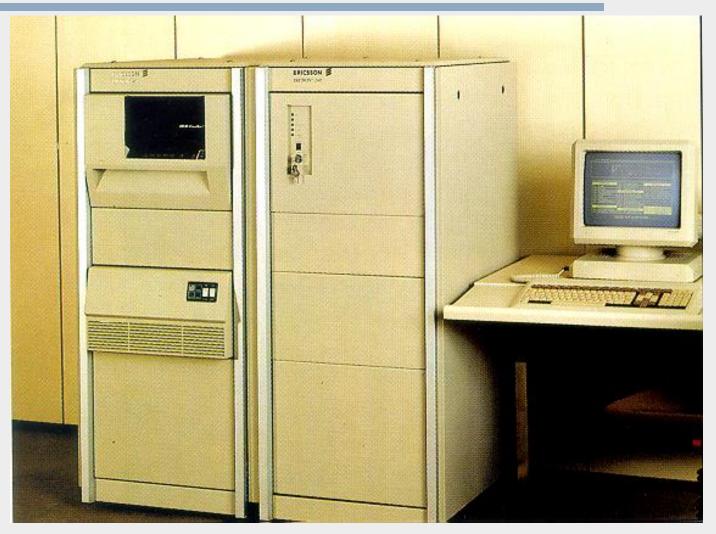


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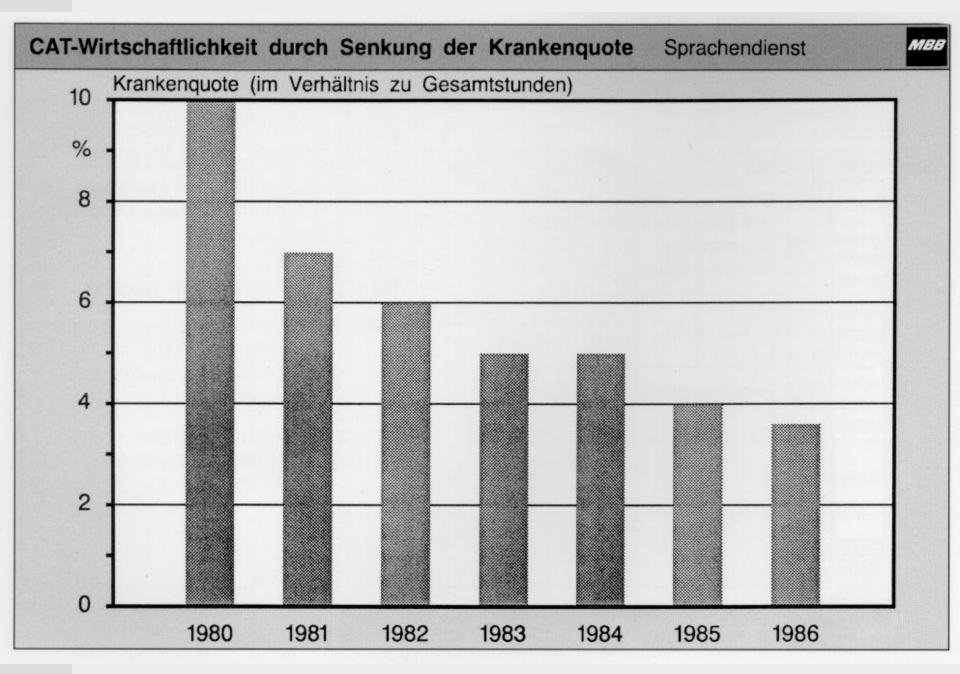
Computerized terminology: minicomputers

- End of the 70th / beginning of the 80th: minicomputer are used for terminology work
- Multi-user systems in smaller language department or translation services
- Sophisticated terminology management software (e.g. Ericsson CAT)
- Direct interaction of TMS with word processor and document management
- Terminologists AND terminology user are working directly (online) with the system

Computerized Terminology: minicomputers



```
MECHANIK
                 ELEKTRONIK
 Schlauch /050988,SG,IS,SG,1/ (/SG/)
  DEF: Bauteil aus flexiblem Material (z.B. Kunststoff, Gummi) in der
  Form eines langen zylindrischen Hohlkörpers zur Leitung von
 Flüssigkeiten oder Gasen.
 DOK: biegsam, flexibel; Kunststoff; Gummi; lang; Flüssigkeitsleitung;
 Gasleitung
   *OB hohlzylindrisches Bauteil
   *BB Buchse
   *BB Ring
   *BB Rolle 01
  *BB Rohr 01
   *BB Scheibe 01
   *BB Tülle
- flexible <m> /v,020289,FM,FM,FM,1/ (/NF X 10-030 Abschnitt/Nr 2/)
  DEF: Ensemble constitué par un tube ou un tuyau souple équipé de
   deux pièces d'extrémité.
   KON: Quelque soit sa nature (métallique ou non), le tube ou le tuyau
   doit présenter une souplesse suffisante pour que ces pièces
   d'extrémité puissent être couplées à des pièces de raccordement non
  nécessairement alignées sans subir pour autant des contraintes
   préjudiciables à leur emploi.
  DOK: flexible, souple; extrémité;
- tuyauterie flexible <f> /v,080289,FM,FM,FM,1/ (/NF E 29-820
   Abschnitt/Nr 3.1/)
  KON: Flexible n'étant pas (dans ce cas) un substantif, il est
  d'usage dans la profession d'utiliser le terme 'tuyauterie flexible'
   en lieu et place de 'flexible' substantif.
- tuyau souple <m> /v,020289,FM,FM,FM,1/ (/NF X 10-030 Abschnitt/Nr 2/)
     *OB tuyau 01
```



Computerized terminology: DOS-PCs

- More and more PCs are used in translations offices and by freelance translators
- In the middle of the 80th, the first terminology management programs for PCs are offered (e.g. MTX)
- Single user systems with a simple data model and only few data cateories
- In order to communicate with word processing software, they have to be memory-resident
- Character set problems (7 bit / 8 bit)
- Combination with dictionaries

Computerized Terminology: DOS-PCs

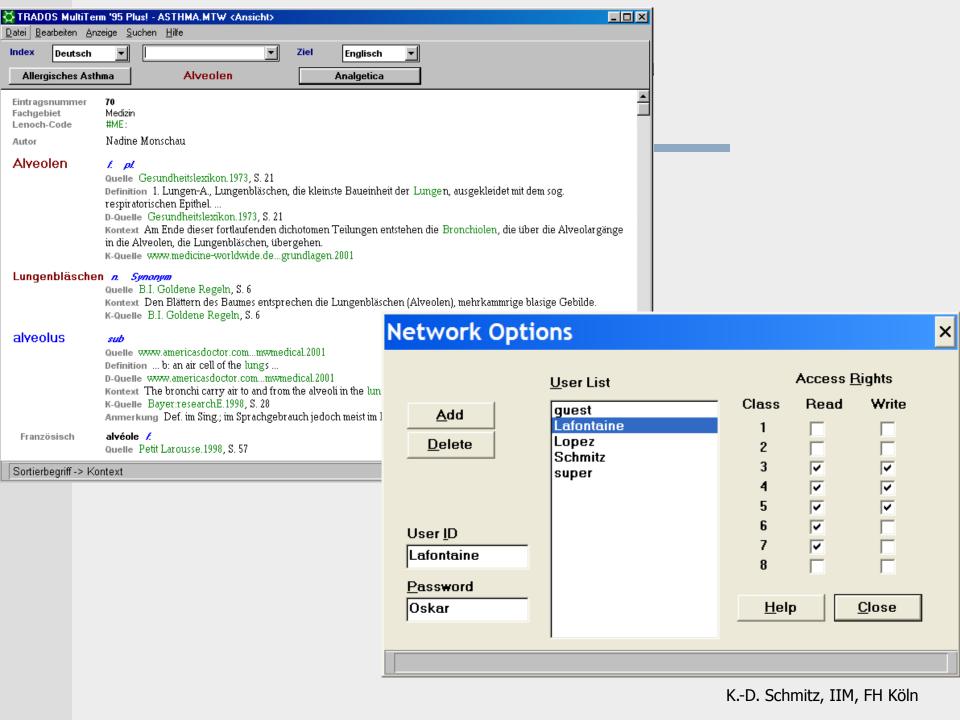


Computerized terminology: Windows-PCs

- First PCs with Microsoft Windows
- Beginning of the 90th: first terminology management systems running under Windows (e.g. TermPC)
- Single user systems, but PC networking started
- More complex data models and maintenance procedures
- Easier communication with word processor
- Examples: MultiTerm, TermStar, etc.
- At the end of the 90th: only few "commercial" TMS

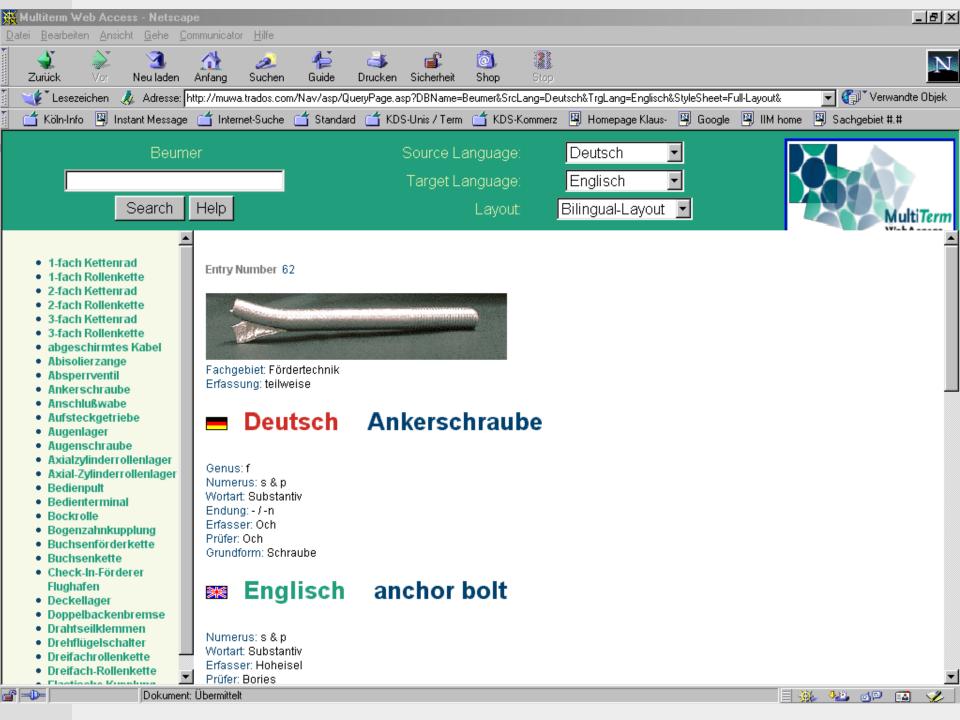
27>

coyote: jackal



Computerized terminology: PCs plus

- Local computer networks and internet everywhere
- Terminology management systems are integrated into workbench systems and communicate with translation memories (and machine translation)
- Professional features allow the application in larger language or translation services
- Additional components for project management, interchange standards and term extraction
- Beginning of 2000: first approaches for web-based terminology management and client-server systems (MUWI, MUWA, WebTerm, MultiTerm iX)



Computerized terminology: today

see presentation tomorrow on terminology management systems

Terminology working methods I

- ad hoc terminology work
 solving a current terminological problem (research for unknown terms, equivalents, synonyms)
- text-oriented terminology work preparatory terminology research for a given text (solve all terminological problems before you translate)
- domain-oriented terminology work
 terminology research for all concepts of a given
 subject field
 (elaborate a complete terminology with concept relations)

Terminology working methods II

- descriptive terminology work
 determine and describe the (current) usage of
 concepts, terms and definitions
 (typical for freelance translators, interpreters, techwriters)
- prescriptive (normative) terminology work lay down and define concepts, terms and equivalents, classify them as preferred, admitted and deprecated (typical for standards bodies, but also for companies etc.)

Terminology working methods

Factors that influence terminology work:

- Objectives and user groups of terminology work
- Amount of concepts and languages to be elaborated
- Structure and information fields of termbase
- available persons involved
- intended time frame
- available and accessible information / documentation
- existing technical infrastructure
- economic factors will often lead to compromises that do not follow the basic and established principles!

Terminology projects

- Planning and calculating the project
- Getting into the subject field (literature, experts)
- Limiting and structuring the subject field
- Accessing and analyzing the documentation material
- Searching for existing terminology resources
- Collecting terms; creating a monolingual term list; defining of concepts to be elaborated and documented
- Collecting further information (terms in other languages, definitions, context examples etc.) ⇒

Terminology projects

- Processing the material; terminological analysis:
 - Checking of equivalences
 - Clarifying of synonyms, abbreviations etc.
 - (Specifying of preferred, admitted, deprecated terms)
 - Coining of new terms (if terms do not exist)
 - Documenting the terms (grammar, usage, etc.)
 - Selecting (writing) definitions; selecting context examples
 - If useful, selecting graphical representations, figures etc.
 - Writing notes for (problems with) synonymy, equivalence, usage
- (Creating concept systems and concept relations)
- Quality control (by experts) and final check
- Making terminology available for user groups

Term-related issues

Terms should be entered in canonical form:

- normally in lowercase (but: Drucker, Microsoft)
- nouns normally in singular (pl: trousers, Leute)
- verbs normally in infinite form
- multi-word terms in spoken/written order
- nouns not with articles (der, le)
- verbs not with infinite particles (to, à, zu)
- spelled correctly

Term-related issues

If you have to create new terms (e.g. for new concepts), follow the principles of term formation

- Transparency (torque wrench vs. monkey wrench)
- Consistency (nylon, orlon, dracon, ... -on)
- Appropriateness (nuclear energy vs. atomic energy)
- Linguistic economy (term bank vs. terminological data bank)
- Derivability (herb vs. medicinal plant)
- Linguistic correctness
- Preference for native language
- Uniqueness (don't create homonyms in one domain!)

- Try to provide just one good definition (see 704)
 (Multiple definitions can be confusing)
- Try to find and enter existing definitions
 (with the source); shortenings and extensions
 are sometimes necessary and helpful
- Definitions should be as short as possible and as long as necessary
- Stating a synonym is not a definition!
 e.g. diaphragm spring = Belleville spring

- Use terms for referenced concepts and characteristics consistently
- If the term is mentioned in the definition, try to use it in singular form
- Definitions do not exist for ever: concepts are changing; therefore check and update
- In database: maintain only one definition in one field / data category

If you have to write you own definition:

- state what kind of thing your concept represents (usually the broader concept) and mention what differentiates your concept from other closely related concepts
- let a domain expert check the definition
- do not use finite verbs like is, refers to, is called
- do not mention the term in the definition (DE!)
- punctuation, capitalization, article usage: provide styleguides

• Examples:

Term: terminography

Term: terminology management

Def: part of terminology work concerned

with the recording and presentation

of terminological data

Ref: *ISO 1087-1:2000*

Note: Terminological data may be

presented in the form of term banks,

glossaries, thesauri or other

publications.

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Context-related issues

- The Context field contains a text chunk, which includes the term in question
- Context contains a manageable amount of textual information (e.g. a sentence)
- The context shows that and how the term is really used (linguistic and situational environment)
- Therefore, find and enter existing contexts (with source)

Context-related issues

Different types of context can be differentiated:

- defining context ("incomplete definition with term")
- explanatory context ("bad explanation with term")
- associative context (associates concept to domain)
- linguistic context (function of term in discourse)

Documentation issues

- Sources of text-related information have to be appropriately cited (e.g. definitions, contexts, notes, graphics) if quoted
- Sources of terms only if required (e.g. if no context can be found for a synonym)
- Use Source-IDs (Codes) that refer to full bibliographical information of the source (to be efficient and consistent in coding)
- For web resources, use URL and date
- Follow advises in literature for evaluating the quality of the source (esp. for web sources), FH Köln

Maintenance issues

- Terminological data collections, whose content is not maintained, become outdated, obsolete, incorrect, incomplete, and will no longer be used.
- Besides the maintenance of the content, a formal maintenance and checking of the data is necessary (called data validation)
- Data validation: process used to determine whether data are formally accurate, consistent, correct, complete and plausible (ISO 1087-2:2000)

Maintenance issues

Data validation procedures:

- double-entry check (real homonyms vs. double entries)
- consistency check (e.g. cross-references)
- spelling check
- completeness check (mandatory information)
- format check (e.g. date format)
- plausibility check (is content conforming to spec.)
- Can be done during data input or periodically by specific validation routines!

Standardization of terminology

- Standardized terminologies shall reflect a coherent terminological system, shall be precise and lead to increased clarity in communication.
- One primary function of a standardized terminology shall be to indicate preferred, admitted and deprecated terms.
- Standardizing terminology is a task of technical committees in standards organizations, but also in companies, organizations, professional associations etc.

Terminology Standardization (int.)

■ **ISO/TC37** (founded in 1936/1947)

(Terminology: principles and coordination) (Terminology and other language resources)

Terminology and other language and content resources

Scope:

Standardization of principles, methods and applications relating to terminology and other language and content resources in the contexts of multilingual communication and cultural diversity.

Terminology Standardization (int.)

- ISO/TC37
 - SC 1: Principles and methods
 - SC 2: Terminographical and lexicographical working methods
 - SC 3: Systems to manage terminology, knowledge and content
 - **SC 4: Language resource management**

Standardization (nat.)

- e.g. DIN/NAT (NA 105) "Normenausschuss Terminologie"
 - AA 1: Grundlagen der Terminologiearbeit
 - AA 3: (Terminologiepraxis)
 - AA 5: Systeme für die Verwaltung von Terminologie, Wissen und Content
 - AA 6: Sprachressourcen

Standardization (other)

- European standardization: no standardization of terminological principles and methods until now
- standardization among enterprises:
 e.g. LISA (TMX, TBX), KÜDES (recommendation)
- standardization within an enterprise:
 e.g. corporate language, terminology guidelines,
 style guides

- basic principles and methods
 - **ISO 704:** Terminology work Principles and methods
 - **ISO 1087:** Terminology work Vocabulary (2 parts)
 - **DIN 2330:** Begriffe und Benennungen Allgemeine Grundsätze
 - **DIN 2342:** Begriffe der Terminologielehre Grundbegriffe
- concept orientation + term autonomy + other principles

working procedures

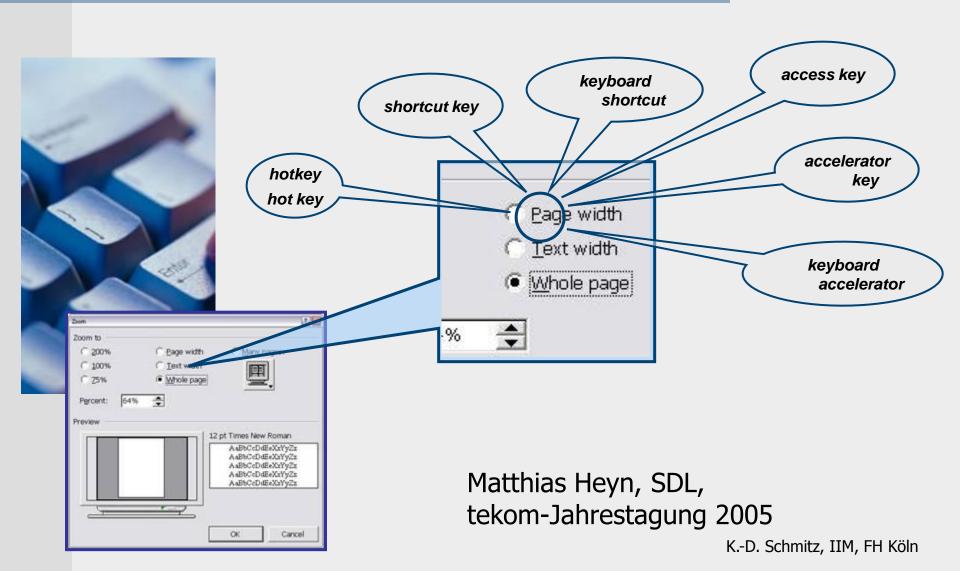
- **ISO 26162:** Computer applications in terminology Design, implementation and use of terminology management systems (CD)
- **ISO 15188:** Project management guidelines for terminology standardization
- **DIN 2339:** "Terminologiearbeit" (review)
- KÜDES: Empfehlungen für die Terminologiearbeit
- guidelines for terminology management/work

- IT-realization: design
 - **ISO 12200:** Computer applications in terminology Machine-readable terminology interchange format (MARTIF) Negotiated interchange
 - **ISO 16642:** Computer applications in terminology Terminological markup framework (TMF)
 - **ISO 26162:** Computer applications in terminology Design, implementation and use of terminology management systems (CD)
- data modeling + meta-model

- IT-realization: data categories
 - **ISO 12620:** Computer applications in terminology Data categories (new DIS)
- IT-realization: data interchange
 - **ISO 12200:** MARTIF
 - **ISO 16642:** Terminology markup framework (TMF)
 - **ISO 30042:** Term-Base eXchange (from LISA)

- terminology should be defined and used

 - consistently: within a document
 - within a product
 - within a company
 - only one term for a given concept (no synonyms!)
 - only one concept behind a given term (no homonyms!)



Begriffsnummer: 127

Begriffsklärung:

Benennung: Leichtmetallscheibenrad

Synonyme: Leichtmetallrad

Alufelge

Aluminiumscheibenrad Aluminium-Scheibenrad Leichtmetall-Scheibenrad Scheibenrad Aluminium



Reference: Susanne Göpferich, DAISY-Projekt, DTT-Symposion 2004

Rec. No.

Record No.

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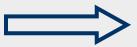
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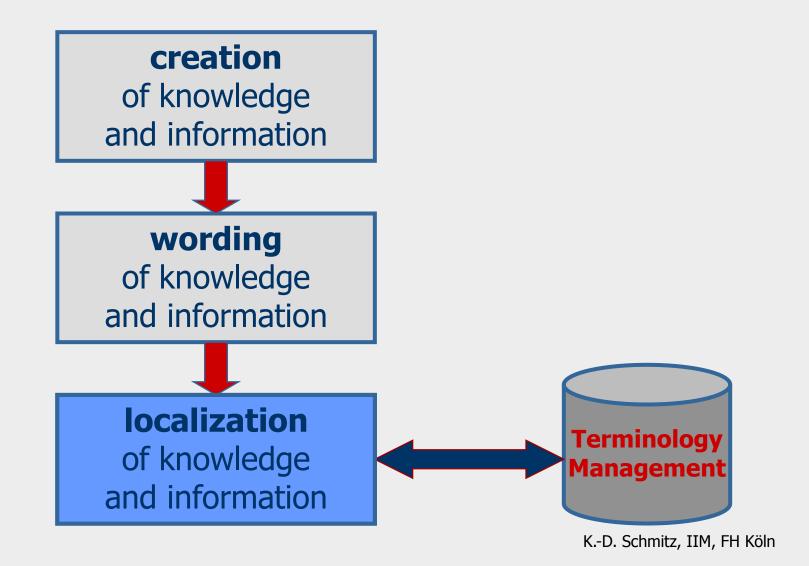


Record number

Terminology / information workflow

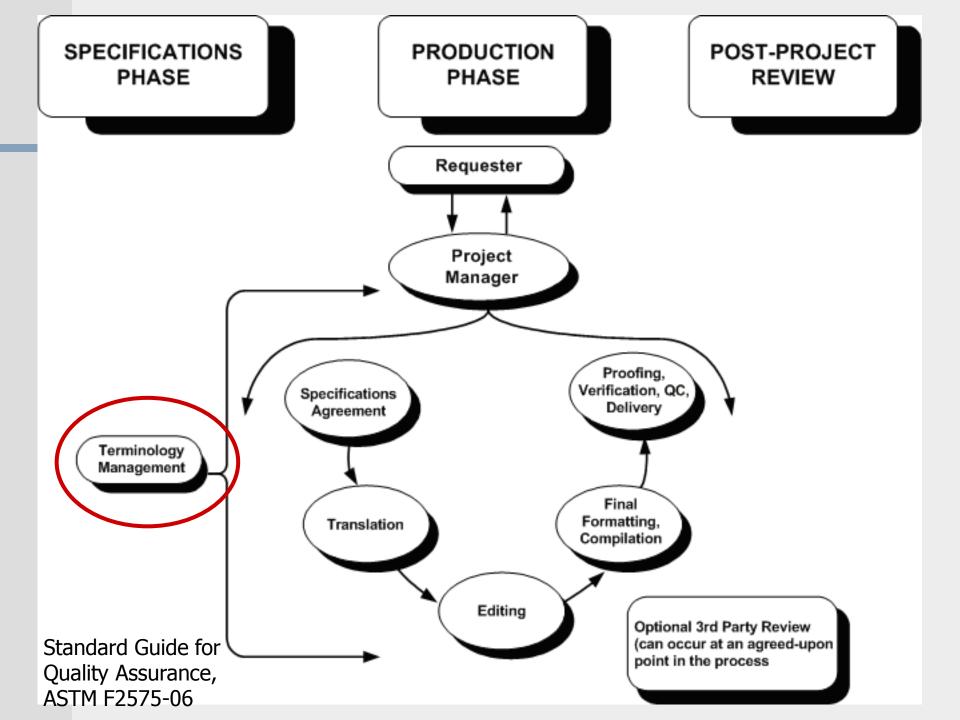
- Terminology workflow: the translation viewpoint
 - Documents to be translated:
 - manuals, handbook, guidelines, tutorials
 - technical specifications
 - scientific books, articles
 - patents, standards
 - contracts, offers, tenders
 - software user interfaces
 - etc.
 - less often fiction and general language texts
- \Rightarrow high frequency of "technical" terms ! K.-D. Schmitz, IIM, FH Köln

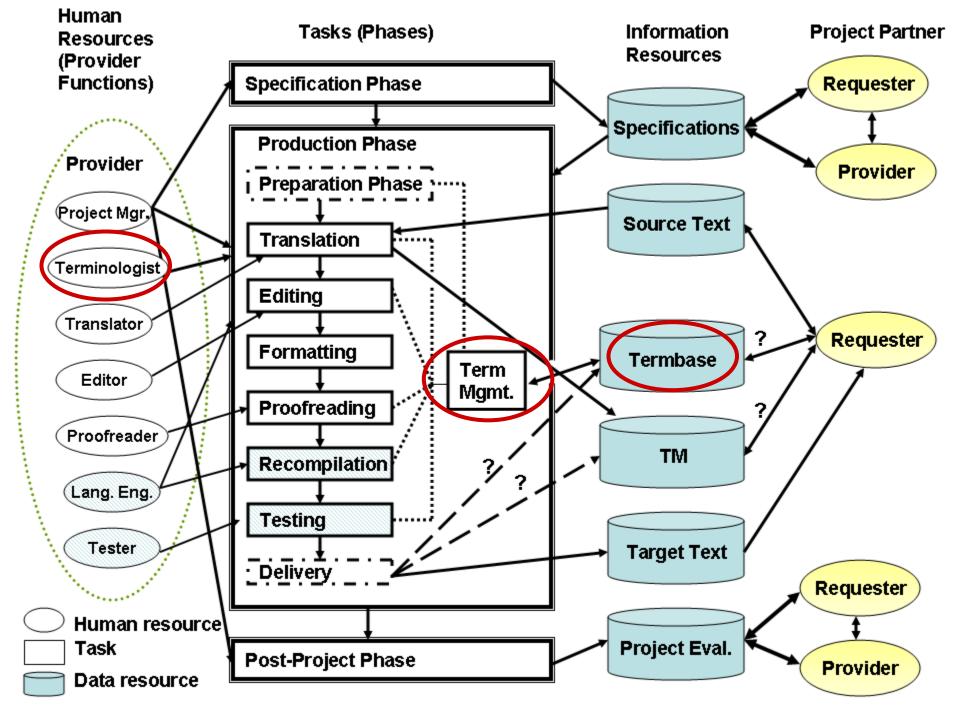
Information development workflow



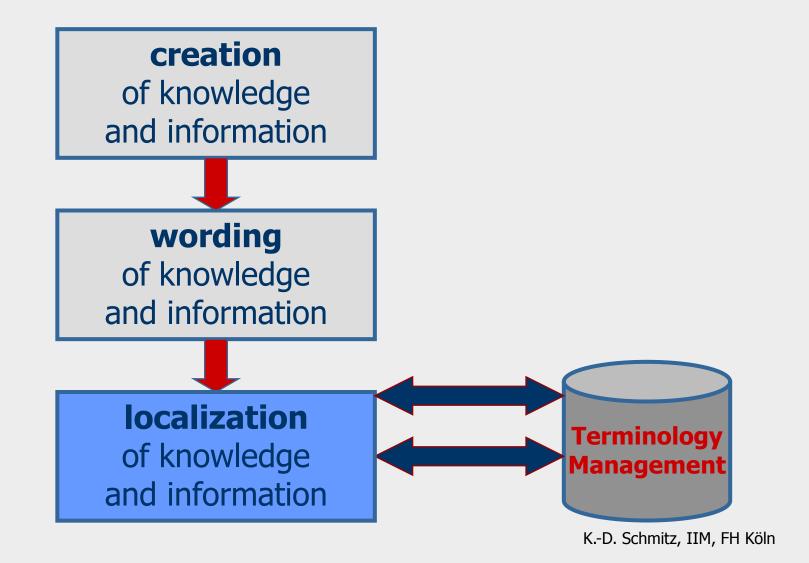
Terminology for the target text

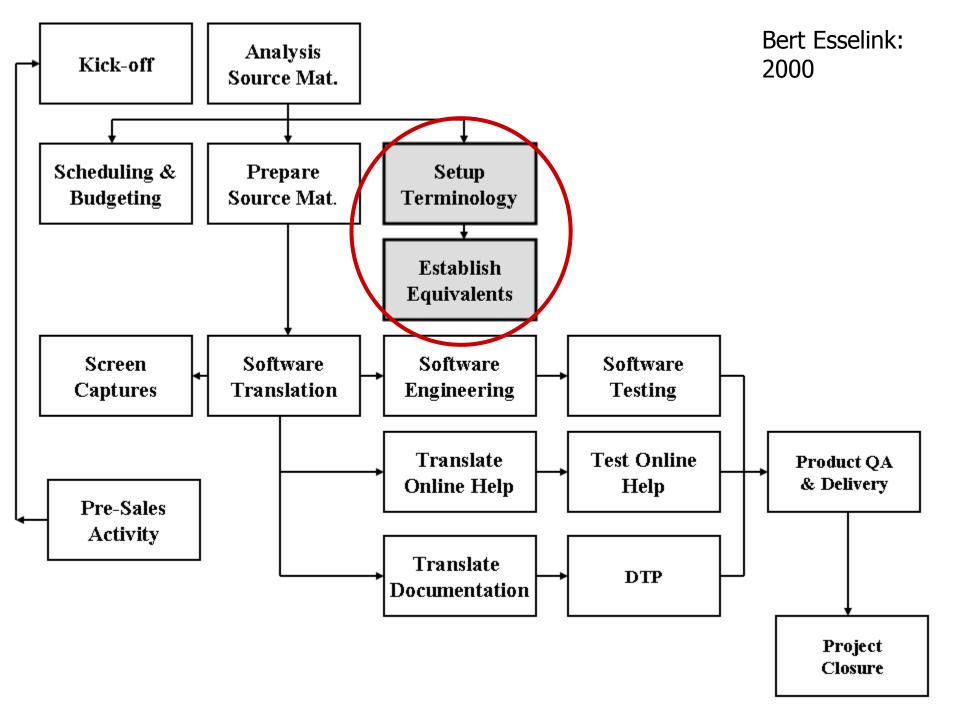
- Terminology must be defined accurately and used consistently within one target language document:
 - Only one term for each concept (avoid synonyms!)
 - Only one concept for each term (avoid homonyms!)
- Terminology management necessary for the whole translation/localization process!





Information development workflow



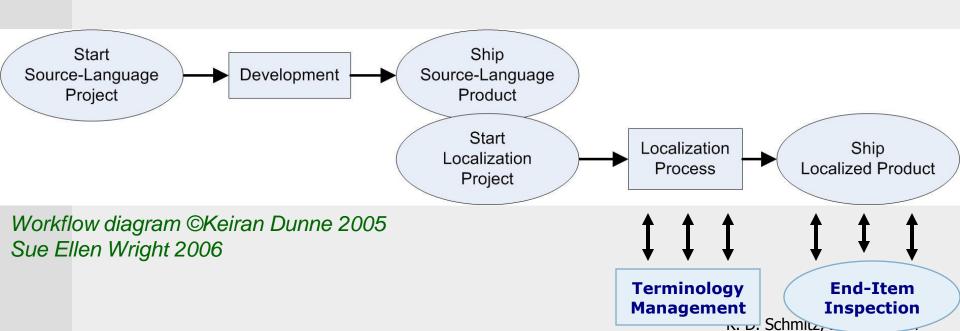


Terminology for software localization

- Especially for software localization, terminology has to be defined (and created) **before** the localization process starts.
- And: very often the localization starts before the "source text" is finalized, in order to assist a simultaneously shipping of the product in several markets at the same time.

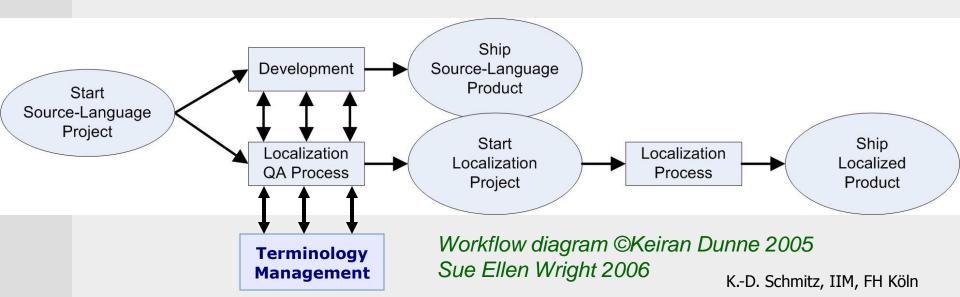
Terminology for software localization

- Traditional process:
 - Ad hoc terminology management
 - Reactive project-specific terminology management
 - No influence on document production, i18n

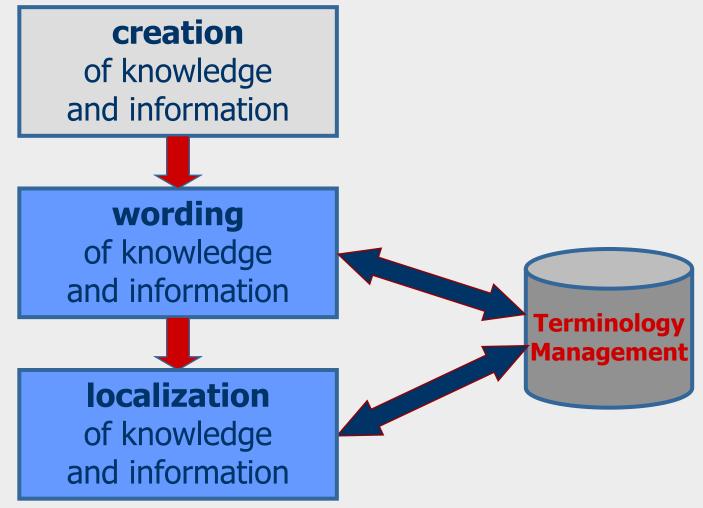


Terminology for software localization

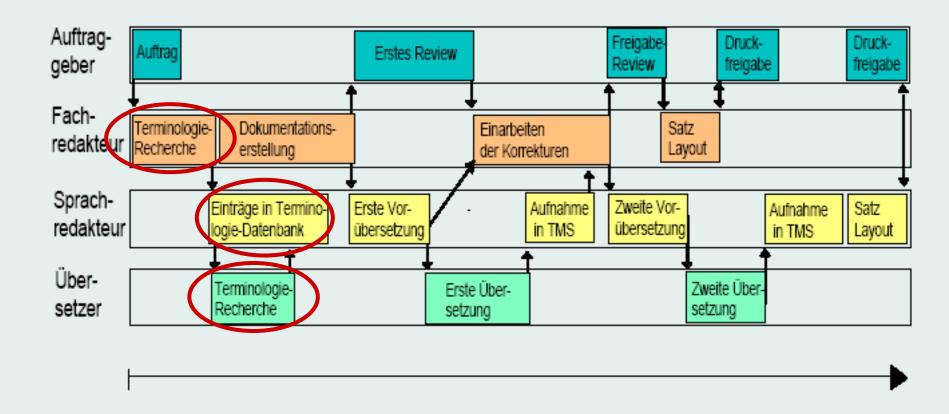
- Terminology management as a function of QA (Quality Assurance) management
- Terminology management and QA upstreamed to planning stage
- Proactive terminology management



Information development workflow



Typische Prozess-Schritte bei der mehrsprachigen Dokumentationserstellung heute



Susanne Murawski, 2005
SDI-Seminar "Übersetzungsworkflow"

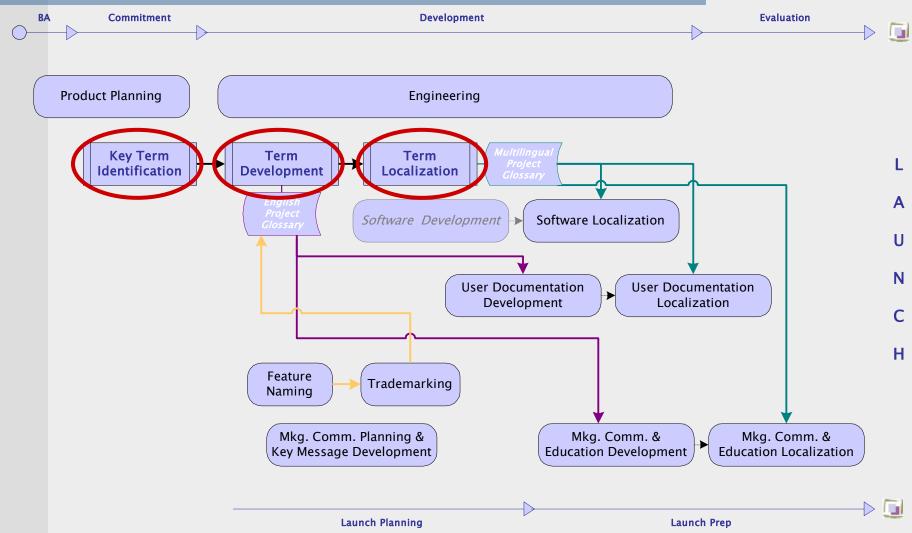


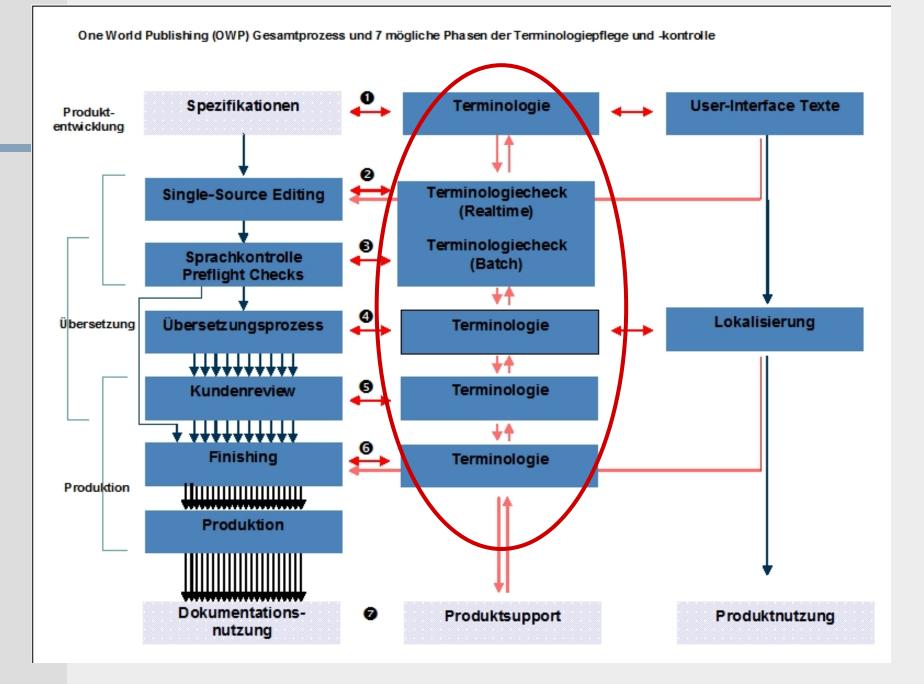
Terminology for the source text

- The selection of appropriate terminology with well defined concepts as well as the correct and consistent usage of terms are pre-conditions for successful information development
- Diligent terminology (management) does not only help end-users but also documentation and localization experts
 - (less errors in the source text, less questions at the author)
- Terminology management is necessary for the whole information creation and localization process!

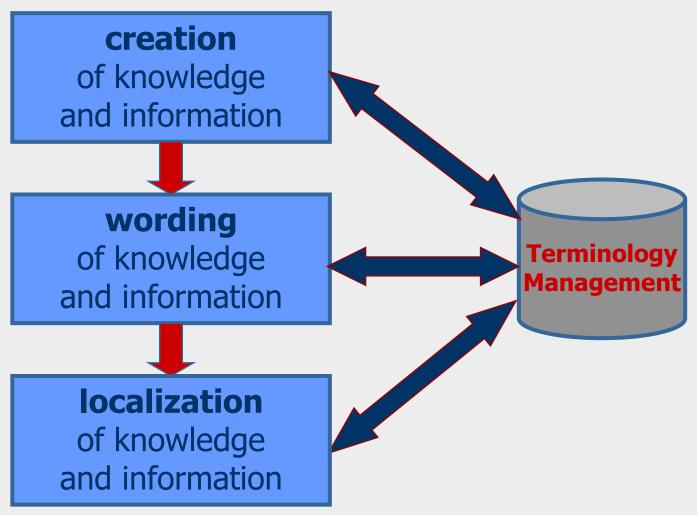
 K.-D. Schmitz, IIM, FH Köln

Medtronic Terminology Workflow





Information development workflow



Conclusion I

- High-quality terminology work is time-consuming and therefore expensive.
- The more persons or applications make use of the terminology, the better the benefit.
- The "earlier" terminology work starts, the more efficient will be the process of software development and software localization. product liability, user satisfaction, time to market, etc.

Conclusion II

- terminology solutions in enterprises, taking into consideration all aspects of terminology theory and terminology management,
 - reduces efforts and costs for translation and localization
 - brings products faster to the market
 - supports user friendliness and user acceptance of products and documentation, also in the local market
 - (supports non-native speakers)

Conclusion III

- national and international standards offer help and support for enterprises:
 - designing terminology solutions,
 - defining working procedures,
 - implementing technical solutions,
 - interchanging terminological data.

Thank you for your attention

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